## Dashboard missing key info

The last logged hours would be great to see it on dashboard

She prefer to have a display of there time progress on the dashbaord

Icon don't represent where you are

Users could complete tasks or find information faster if the dashboard was better utilised

### Lack of efficiency and shortcuts

There was no way to "bulk submit" time entries to a supervisor.

Logged bulk hours individually, did not realise you can add in multiple shifts at

Past time entry is less prominent, but more useful than live tracking

Filter/sort function needed for long list of time entry

It would be tedious for users to complete tasks when the number of time entries increases, because there are no functions that group information or provide neccessary shortcuts

## Misleading labels

She was bit confused about how to submit time for approval

didn't mean

anything to her.

Proximity between date and clander icon

It was not obvious where to find time logged

The word "search" Some CTA button language is confusing e.g "action" gives you Sidebar wording is not super obvious

the feeling that it will submit, not show you other options.

Users are likely to get lost in the program due to misused labels that may not take them to where they expect

#### Lack of prompt/instructions/support

Missed the time+am/pm in start and end date

It was not obvious that she needed to add a supervisor for a time entry

Filter/sort function needed for long list of time entry

Not sure what to do next if supervisor is not selectable during logging

There was no way to get support

Lack of action buttons e.g. delete/ edit/etc.

Users aren't told how to setup or use the system

Many basic controls are missing to help users if they make a mistake

# Confusing onboarding process

Confused about asking for password after created account

Didn't notice the "login here" link in email, she thought she would have to use QR code to onboard onto the program.

Users think they need to download the app to start using the program

Too many things to read authorisation

Users are likely to miss important information due to overloaded text and misused hierachy

Users are confused about what to expect after setting up their account as it did not take them straight to dashboard

## Unintuitive time logging function

Was confused about when the live tracking would be useful.

Time entry changes after you submitted it Need to separate bulk entry and single enry

The first thing she would press is the timing button, without knowing exactly what it does

Mannual duration time overrides autocalculated duration

Users are unclear about when to use each time logging method and how they work. They may use an incorrect method when first using the program.

Certain time logging features do not work as expected.

#### Lack of feedback

No error message for incorrect times.

There was no feedback for completed tasks e.g saving changes, adding a supervisor

Confused what to do after logging time

Expected to see a

record or detail

of the tracking

after stopping

the realife

tracking

Manual duration can be incorrect and the user is not notified

Users are likely to make mistakes or give up their task because they are not given helpful responses, or shown clues like dummy or example input text.

Errors are not obvious or explained.